

## Service Bulletin

Bulletin # SB00047

### ACE Controller Defect

- **Scope**
  - **All Gen IV Controllers**
  - **Releases**
    - 1R25\_BETA\_6, 1R25, 1R25.1
- **Problem:**
  - After many fastenings, the tool stops running
  - The Last fastening isn't recorded
  - The tool won't run again until the controller is rebooted or the PSet switched
- **Frequency**
  - Intermittent
  - Randomly occurs – usually after thousands of rundowns.
- **Description**
  - ACE controller releases 1R25\_BETA\_6, 1R25, and 1R25.1 have an intermittent defect that causes the tool to stop fastening. Once the tool stops fastening, it is inoperable until the Controller is either restarted, or the PSet changed.
- **Action**
  - Customers that have downloaded and / or installed any of the following ACE Controller software releases: 1R25\_BETA\_6, 1R25, or 1R25.1 should update their Controllers to the latest software release (**2R25** or later).